

TXO

Spare parts management & logistics



Headquarters, Operations & Sales

Phone: +44 (0)1291 623 813

Email: hello@txo.com

[TXO.com](https://www.txo.com)

Servicing 156 countries in 13 languages

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We provide a specialist, bespoke and intelligent approach for telcos.

Telecom logistics

With a deep knowledge of all things telecoms, we can provide a more specialist, bespoke approach to logistics.

For us, telecoms logistics is a separate discipline requiring a dedicated approach. This is because:

- High commercial value of even small pieces of equipment
- Complexity of part number conversions
- Time sensitivity of deploying the right item
- The critical nature of communications services

Network rollouts of any size cannot function without the solid foundation of logistics to securely store and deploy equipment to where it is needed on a just in time basis.

Service detail

Our team of logistical specialists makes everything possible. Providing intelligent capabilities for asset management, repair vendor management, stock analysis and profiling, demand analysis and capacity planning.

We also have a through-life view of all equipment we manage by part and serial number thanks to our intelligent inventory management systems.

Additional services

Our customers often require other services as part of a package. This includes equipment staging and configuration or even repair.

As a telecom specialist, here at TXO we're properly placed to provide these services as opposed to generalist logistics providers. This is due to our experience with the product and our sound engineering capabilities.

Security clearance

Our logistics team are security cleared and we operate the appropriate clean room environment needed for telecom logistics. Meaning that the product can be delivered to the place of installation already having been fitted inside the cabinet with cabling and software configuration already applied. Saving you huge amounts of time during deployment.

Efficient delivery

As part of our service promise, we offer the following features:

- Pick-up / drop-off (PUDO) solutions – allows equipment to be picked up or dropped off at locations where a trusted person receives them, eliminating any risk of mishandling / theft.
- Own vehicles – to provide maximum flexibility for our customers.
- Specialist couriers – working with dedicated couriers including TNT, DPD and ByBox to deliver the best service.