

TXO

Test, repair & engineering



**Headquarters,
Operations & Sales**

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[TXO.com](https://www.txo.com)

Servicing 150 countries in 13 languages

Registered in England & Wales:

Company Registration No: 05479601

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We're pleased to offer the following multi-vendor test, repair and engineering services:

Screen & clean

Screen equipment to manufacturer or customer technical parameters. Clean equipment to "as new" condition. No fault found screening.

Testing

We test all equipment to manufacturer or customer specifications and test reports available on request. In relation to optical equipment and ethernet equipment, this includes traffic testing using EXFO testing instruments.

Refurbishment

This comprehensive service includes: test, repair, reconfigure, respray and provide appropriate paperwork before shipping back to site.

Vendor management

For products in warranty, or to be sent for external repair, we will manage the whole process. Our IT system has all the parameters for external repairs.

- <1% repair return rates.
- <5% no fault found results.
- From our 5,000 sq ft, leading-edge ESD test and repair laboratory, we have the ability to test modules and complete systems belonging to a range of platforms.
- We can repair current and legacy hardware from most of the world's manufacturers, including Alcatel, Cisco, Ciena, Juniper, Nokia, Nortel, Redback and many more.
- We offer huge cost savings compared with traditional support contracts.
- Our customers include operators, system integrators, maintenance and support providers, distributors, government departments, resellers, and manufacturers.
- Where the client approves this option, we will wipe hard drives using the industry leading Blancco data erasure software to render data unrecoverable.
- We will arrange collection and delivery of your equipment by courier with real-time tracking and always strive to provide accurate repair time estimates.

Specialist knowledge

Our engineers have many years' experience working across all of the main disciplines including optical, IP and radio (for both microwave and RAN technologies), as well as specialising in power equipment.

Our facilities include a BGA rework station. This allows us to deliver the type of circuit board level repairs required for telecom equipment repair. At TXO, we repair a much higher proportion of parts for our clients and it means we're able to maintain one of the lowest BER rates in the industry, at less than 5%.